SunBuilders LLC Terms & Conditions

Last Updated: November 3, 2026

Welcome to the website of **SunBuilders LLC** ("SunBuilders," "we," "us," or "our"). By accessing or using our website, services, and communication channels, you agree to comply with and be bound by the following Terms & Conditions ("Terms"). If you do not agree to these Terms, please do not access or use our services.

1. General Services & Estimates

- All estimates, quotes, and project timelines provided through our website or electronic communications are non-binding estimates unless explicitly formalized in a signed, written construction agreement.
- SunBuilders LLC reserves the right to modify, suspend, or discontinue any aspect of our services or website at any time without prior notice.

2. Intellectual Property

All content on this site—including text, graphics, logos, images, project photos, and design layouts—is the exclusive property of SunBuilders LLC and is protected by applicable copyright, trademark, and intellectual property laws. Unauthorized reproduction or commercial use is strictly prohibited.

3. User Conduct

By using this site, you agree not to submit false, misleading, or fraudulent project inquiries, interfere with the security or operation of the website, or transmit harmful code or malware.

4. SMS & Mobile Messaging Terms

SunBuilders LLC offers an SMS/text messaging program to facilitate project updates, appointment confirmations, consultation reminders, and customer service inquiries. By providing your mobile phone number and opting into our SMS communications, you expressly agree to the following terms:

- **Program Description & Use:** Text messages will primarily be used to send transactional and operational updates regarding your construction, remodeling, or design projects, such as:
    - Consultation and estimate scheduling or reminders
    - Project milestone updates and on-site crew arrival notifications
    - Inquiries, customer support, and direct replies to your questions
- **Message Frequency:** Message frequency varies based on your project status and interaction level. Typically, you may receive 2 to 6 messages per month, with increased frequency during active on-site construction phases or scheduling windows.
- **Cost & Carrier Fees: Message and data rates may apply.** SunBuilders LLC does not charge a separate fee for sending or receiving text messages; however, your wireless service provider's standard rates for messaging and data will apply depending on your individual mobile plan.
- **How to Opt Out (Unsubscribe):** You can cancel the SMS service at any time. Simply text **STOP**, **END**, **CANCEL**, **UNSUBSCRIBE**, or **QUIT** to our text number in response to any message. Upon

sending **STOP**, you will receive one final confirmation message confirming that you have been unsubscribed. After this, you will no longer receive SMS messages from us unless you re-enroll or opt in again.

- **Customer Support & Help:** If you experience issues or need assistance with our messaging program, reply with the keyword **HELP** to any text message, or contact our customer support team directly at:
    - **Email:** [support@sunbuildersllc.com / your contact email]
    - **Phone:** [Your Business Phone Number]
- **Carrier Liability Disclaimer:** Mobile carriers (including, but not limited to, AT&T, T-Mobile, Verizon, Sprint, and others) are not liable for delayed or undelivered messages. Delivery is subject to effective transmission from your wireless service provider.
- **Privacy & Consent:** Your mobile phone number and SMS consent will not be sold, rented, or shared with third parties or affiliates for their marketing or promotional purposes. For more details on how we protect your personal information, please review our [Privacy Policy].

5. Limitation of Liability

To the maximum extent permitted by applicable law, SunBuilders LLC, its officers, employees, and contractors shall not be liable for any indirect, incidental, special, consequential, or punitive damages resulting from your access to or inability to use this site or any delays in SMS/electronic communications.

6. Governing Law

These Terms & Conditions are governed by and construed in accordance with the laws of the State in which SunBuilders LLC is organized and operates, without regard to its conflict of law principles.

7. Changes to These Terms

We reserve the right to revise these Terms & Conditions at any time. Any changes will be posted directly to this page with an updated “Last Updated” date. Your continued use of our website or SMS program after changes are posted constitutes your acceptance of the updated Terms.

8. Contact Us

For questions regarding these Terms & Conditions or our messaging practices, please reach out to:

- **SunBuilders LLC**
- **Address:** 1500 N. Grants St, Denver, CO 80203
- **Phone:** (248)657-4103
- **Email:** info@sunbuiltusa.com